

Meet the highly experienced Learning Implementation team leaders who ensure the successful application and deployment of your Ninth House learning program.



Bonnie Lervaag
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Ninth House Learning Implementation and Technical Services

Ninth House delivers end-to-end services to ensure *successful integration and deployment* of your learning programs and campaigns.

LEARNING IMPLEMENTATION SERVICES

Ninth House learning implementation services provides the critical link between simply rolling out a training initiative and achieving behavioral change and business impact—helping you realize the greatest value from your investment. Simply purchasing courseware and “making it available to learners” rarely yields any measurable results.

Learning Program and Campaign

Implementations: Based on our extensive experience supporting training initiatives, we have developed a set of proven Best Practices around the foundational conditions and activities that ensure the success of any learning initiative. Leveraging these Best Practices, our Learning Specialists will partner with your organization to determine the best strategy for your initiative and to help you develop an effective implementation plan. This plan may include a deployment schedule, marketing and communications, and launch event, as well as measurement and reinforcement strategies.

In-Person or Virtual Classroom Facilitation:

Get your learners involved in and practicing the real-world aspects of what they have learned online or bring the entire learning activity into the classroom. Our Learning Professionals plan and facilitate engaging, interactive classroom events—live or via web conference, full-course training or application sessions.

Measurement:

Online reporting and assessment tools, such as learner evaluations (Level I), pre- and post-tests (Level II), and 360° multi-rater assessments (Level III) are integral parts of measuring the success of your learning efforts. We will help you get the most from your learning investment by measuring and tracking behavioral change and ROI with Metrics That Matter[®].

Administration and Reporting with the

Ninth House LMS: Online administration tools enable your organization to customize the management of your learner population while easily adding members and assigning courses.

Reporting options allow you to closely monitor the activity of your learners in a manner that will encourage continuous learning. Ninth House can train you to self-administer or we can handle the administration tasks for you.

Meet the highly experienced Technical Services team leaders who ensure the successful application and deployment of your Ninth House learning program.



Ramon Cajina
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COMPREHENSIVE TECHNICAL SERVICES

Ninth House applies best practices in learning technology for creating a trouble free and highly engaging learning experience. Product stability, flexibility, and a comprehensive technology preparedness analysis set the stage for success.

Technical Deployment Readiness

Assessment and Plan: Ninth House conducts interviews, runs tests, and reviews documentation, as needed, to analyze your technical environment and align your solution to meet your needs and develop a tailored implementation plan. During the assessment we address the following five critical areas:

- Seamless alignment with your existing technical support processes and infrastructure.
- Precise adherence to your internal security policies, complete with documentation for your security team.
- Analysis of your desktop management policies, mobile devices and internet access to ensure flawless integration.
- Specific understanding of your network infrastructure, bandwidth, and media delivery capabilities for optimal, flexible deployment, leveraging the appropriate media delivery service: Ninth House Online delivers media from the Internet; Ninth House Offline allows the download

of media to the local PC so courses can be completed while disconnected from the Internet; Ninth House NetCDs deliver media from a CD-ROM or flash drive.

- Smooth integration of your solution with your existing corporate systems, Learning Management System, and Corporate Portal. If you already have an LMS that supports current learning standards, we work with you to integrate your learning program with your LMS to provide basic AICC or ADL SCORM interoperability.

Tailored and Custom Technical Services:

The Ninth House Technical Team is available to work with you to create tailored or custom solution components such as: portals for the end users and for the development team; data interfaces to existing corporate systems; report development; podcasts; blogs; social networks and communities of practice; mobile enablement; and much more. Our experienced Ninth House Technical Team has years of ensuring success for online learning.

Ninth House promises the fastest,
most effective way to *successfully*
change how people learn and behave.